



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
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INFORMATION ONLY

Octapharma's Guidance on Thawing and Handling of Octaplasma
(Solvent/Detergent - Treated Plasma)

Customer Letter # 2025-19

2025-06-02

Dear Colleagues:

Octapharma has provided the attached documents to address key operational questions regarding Octaplasma (Solvent/Detergent - Treated Plasma).

See attached for your reference:

1. Octapharma's Customer Letter – Octapharma Guidance on Product Handling
2. Octapharma's Visual Inspection and Handling Guide For Frozen and Refrigerated Octaplasma

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Andrea Moore,
Director, Supply Chain Planning