



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
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Canada

INFORMATION ONLY

Incomplete Information within the Linear Barcode on Select Jivi and Kovaltry Cartons

Customer Letter # 2025-15

2025-05-02

Dear Colleagues:

Bayer Inc. has informed us of incomplete information within the linear barcode on select lots of Jivi and Kovaltry product cartons.

See attached vendor letter.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Andrea Moore
Director, Planning