



**Canadian  
Blood  
Services**

BLOOD  
PLASMA  
STEM CELLS  
ORGANS  
& TISSUES

1800 Alta Vista Drive  
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**INFORMATION ONLY**

Grifols' Communication Regarding Gamunex 10g (100 mL) Stopper Complaints  
Customer Letter # 2025-13

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2025-04-28

Dear Colleagues:

Grifols has provided the attached communication to address stopper complaints concerning the 10g (100mL) vial size of Gamunex (immunoglobulin intravenous [human], 10%).

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Andrea Moore  
Director, Planning