

INFORMATION ONLY

Update for Manual Contingency Process for Labelling Customer Letter # 2025-07

2025-03-05

Dear Colleagues:

Beginning 2025-03-24, Canadian Blood Services will implement a new tag to be used for labelling in our manual contingency processes when there is an eProgesa service interruption (our information management system).

You may see both the current manual label (**Figure 1**) and the new manual tag (**Figure 2**) in use, until such time as the current label inventory is exhausted.

Canadian Blood Services is implementing the new tag to replace a low usage label that has an adhesive expiry. See **Figure 3**.

Figure 1

Example of a **Deglycerolized RBC LR** with current manual labelling



Figure 2

Example of **Deglycerolized RBC LR** with new manual tag





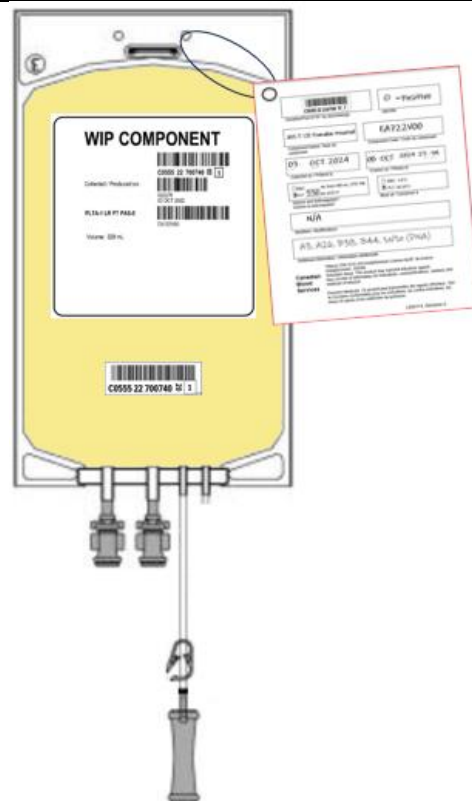
Figure 1 (Continued)

Example of **APLT LR Psoralen treated**
with current manual labelling



Figure 2 (Continued)

Example of **APLT LR Psoralen treated**
with new manual tag



Components may have a WIP (Work In Progress) label on the component, as shown in **Fig. 2**. This label is used by Canadian Blood Services and contains interim information that may not be configured in your LIS system. Therefore, do not scan barcodes from WIP label. Retrieve final component information from the attached manual tag.



**Canadian
Blood
Services**

BLOOD
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1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

Figure 3: L800113 Manual Labelling Tag

The form is a manual labelling tag for L800113. It features a circular punch hole at the top left. The form is divided into several sections for data entry:

- Donation/Pool N°/N° du don/mélange**: A large rectangular box for the donation or pool number.
- ABO/Rh**: A box containing the text "Rh" and a space for the ABO/Rh information.
- Component Name / Nom du composant**: A box for the component name.
- Component Code / Code du composant**: A box for the component code.
- Collected on / Prélevé le**: A box with a date format "DD - MMM - YYYY" for the collection date.
- Expires on / Périé le**: A box with a date format "DD - MMM - YYYY" and a time format "HH mm" for the expiration date.
- Volume and Anticoagulant / Volume et anticoagulant**: A box with checkboxes for "RBC: ___ mL from 480 mL CPD WB" and "PLT: ___ mL ACD-A".
- Store at / Conserver à**: A box with checkboxes for "RBC: 1-6°C" and "PLT: 20-24°C".
- Modifiers / Modificateurs**: A box for additional modifiers.
- Additional Information / Information additionnelle**: A large box for additional information.

At the bottom left, the **Canadian Blood Services** logo is displayed. To its right, the following text is provided:

Ottawa (ON) K1G 4J5 Establishment Licence No/N° de licence d'établissement: 100390
Volunteer donor. This product may transmit infectious agents. See Circular of Information for indications, contraindications, cautions and methods of infusion.
Donneur bénévole. Ce produit peut transmettre des agents infectieux. Voir la Circulaire d'information pour les indications, les contre-indications, les mises en garde et les méthodes de perfusion.

At the bottom right, the text "L800113, Revision 0" is printed.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Wanda Lefresne
Director, Process Management