



**Canadian  
Blood  
Services**

BLOOD  
PLASMA  
STEM CELLS  
ORGANS  
& TISSUES

1800 Alta Vista Drive  
Ottawa ON  
K1G 4J5  
Canada

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**INFORMATION ONLY**

Special Request Order Form

Customer Letter # 2021-24

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2021-04-28

Dear Colleagues:

Further to **CL [2021-07](#) Updates to the Blood Component and Special Request Order Forms**: to use the electronically fillable **Special Request Order Form** the form should be opened only in the Internet Explorer browser, or it may be downloaded using any browser, such as Internet Explorer, Chrome or Edge. This step is to ensure that negative antigens chosen by the customer are circled properly as intended.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the "Hospitals Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

D. Howe,  
Director, Supply Chain Process Management