



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

RiaSTAP® Reconstitution Devices “Spike and Syringe Filter” available in RiaSTAP® package

Customer Letter # 2021-19

2021-03-15

Dear Colleagues:

Further to the previous customer letter [2020-48](#), please see attached customer letter from CSL Behring regarding availability of new RiaSTAP® package with spike and syringe filter. Customer orders will be filled with new RiaSTAP® packages only after previous inventory is depleted. Until you begin receiving new packages, please continue to order ancillary supplies through Bayshore’s online ordering portal as described in the attached letter.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the “Hospitals Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Mark Newburgh
Director, Integrated Supply Chain Planning