

INFORMATION ONLY

Updates to the Blood Component and Special Request Order Forms

Customer Letter # 2021-07

2021-02-03

Dear Colleagues:

The Special Request and Blood Component Order Forms have been updated to improve flow and to incorporate feedback from frontline users. The updated forms will be available on blood.ca 2021-03-29. Sample forms are attached.

Updates include clarifying delivery priority meaning and the addition of a drop-down menu for delivery mode. Key updates are listed below.

Blood Component Order Form:

- Added a line for Kell Neg RBC
- Added a fillable field for requesting Group Cryo
- Added clarifier for when hospital inventory information is required

Special Request Order Form:

- Added ability to electronically circle Phenotype
- Replaced Patient Initials and Birth Date with a field for Patient Unique Identifier
- Simplified wording for IgA

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

David Howe

Director Supply Chain Process Management