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**INFORMATION ONLY****Update to J82 and E38 Shipping Containers for Inter-Hospital Transfers****Customer Letter # 2021-06**

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2021-02-02

Dear Colleagues,

Since the introduction of our new shipping containers in 2015 (shared under CL 2015-24), Canadian Blood Services has continued to support hospitals by assisting with the purchase of J82 (Red Blood Cell container), E38 (Platelet container) and associated supplies for hospital re-distribution programs.

Canadian Blood Services has secured a limited number of corrugated plastic outer shells that can be used with existing coolers for both the J82 and E38 containers. An initial supply has been allocated to each of our distribution sites and more quantities are on order. Hospitals may order these new corrugated shells via your local site using current processes; however, customers may experience backorders for supplies until we build our inventory to a sufficient level. Should customers have any specific questions concerning availability and ordering, please contact your local Canadian Blood Services distribution contacts.

It is important to note that the terms of use, as communicated in attachment four of CL 2015-24, for shipping containers provided to hospitals for their re-distribution activities continue to apply. Please contact our local HLS if you need a copy of customer letter 2015-24.

The corrugated plastic shell manufacturer has provided the following information:

- Disinfectant wipes or similar (e.g. warm soapy water) may be used to clean the corrugated plastic shells. Use of bleach solutions may cause ink to run or be removed.
- Standard clear envelopes or adhesive plastic pouches (similar to courier pouches) may be adhered to the outer shell to hold shipping manifests and paperwork. These are not provided by Canadian Blood Services.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This Customer Letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the “Hospitals” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaisons.

Sincerely,

A handwritten signature in blue ink that reads "Mark Newburgh". The signature is fluid and cursive, with the first name "Mark" and last name "Newburgh" clearly legible.

Mark Newburgh  
Director, Integrated Supply Chain Planning