



INFORMATION ONLY

Update on Panhematin® Packing Supply

Customer Letter # 2021-02

2021-01-18

Dear Colleagues:

Further to customer letter # [2019-21](#), Launch of Panhematin (Hemin for Injection), Canadian Blood Services has validated the 8L Vacuum Insulated Panel shipping containers for smaller volume Plasma Protein Product - Panhematin.

Effective March 29th, 2021, customers will receive the Panhematin product in the 8L Vacuum Insulated Panel shipping container with six series 22 (22°C) plates (combination of four 11" X 6.5" and two 6.5" X 6.5" size plates) without the additional packing supply.

Please return the empty shipping container including the interior conditioning plates to Canadian Blood Services, using your existing returns processes in a timely fashion for reuse.

Please share a copy of this customer letter with healthcare professionals at your hospital who should be aware of this information.

This customer letter can also be viewed at www.blood.ca in the "Hospitals Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Mark Newburgh
Director, Integrated Supply Chain Planning