



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

Notice of Completion- eProgesa Upgrades

Customer Letter # 2020-47

2020-11-03

Dear Colleagues:

We are pleased to inform you that the upgrades to eProgesa, our blood management system, have been successfully completed. Information regarding this upgrade was previously provided in customer letter:

Notice of eProgesa Outage Nov 1-2, 2020- Product and Service Impacts [2020-45](#)

Once again, thank you for your support in enabling us to continue to improve this critically important system.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospitals Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Rick Prinzen
Chief Supply Chain Officer and Vice-President, Donor Relations