

1800 Alta Vista Drive Ottawa ON K1G 4J5 Canada

INFORMATION ONLY

Octaplasma[™] Blood Group B

Customer Letter # 2020-31

2020-07-09

Dear Colleagues:

Canadian Blood Services' current inventory of Octaplasma[™] (Solvent Detergent (S/D) Treated Human Plasma) Blood Group B will expire 13 July 2020 and further supply of Octapharma's Octaplasma[™] Blood Group B for Canada will not be available until October 2020. Thus, we encourage customers to continue placing orders of Octaplasma[™] Blood Group B until expiry if possible.

During the period when Group B product will not be available, customers' orders for Octaplasma[™] Blood Group B will be substituted with Octaplasma[™] Blood Group AB.

We would like to thank you for your continued support during this time.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at <u>www.blood.ca</u> in the "Hospitals Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Mark Neulup

Mark Newburgh Director, Integrated Supply Chain Planning.